

16 October 2009

Heat Pump Systems
Unit 5, 12 Newspaper Place
Maroochydore QLD 4556

Dear Steve

We are writing this letter to thank you very much for our solar pool heating you installed on 6 October 2009 at 2 Northlake Crescent, Sippy Downs. It is fantastic! The kids are swimming in the pool early in the morning and late in the afternoon – something they certainly weren't doing prior to your work! It is so great for all the family to have the pool at such a pleasant temperature.

We really appreciate the great price you gave us and the super quick installation – you gave us the quote on a Friday and by lunchtime Tuesday the heating system was installed! Wow! Your service was super friendly, speedy, competitively priced and efficiently delivered – thank you so much.

We will definitely be recommending your company to anyone who asks about pool heating – in fact, they don't have to ask.....we are raving about it!

Thanks again,

Brad & Kristy Ainslie ☺

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